

Important Warranty Information About Your New PC

This PC comes with an extra year of warranty coverage: you get a 2-year limited hardware warranty* for additional peace of mind, protecting your investment and ensuring you'll be able to keep it in great running condition.

You also benefit from HP Total Care, our award-winning services and support. HP Total Care offers a range of options. From free support tools built right into your PC such as HP Support Assistant to in-home expert consultation and repair-- you'll find options that fit.

The additional year is subject to the same terms and conditions as the original 1-year hardware warranty. This one-year extension is valid only on computers purchased in the United States and Canada.

This computer includes our standard year of limited software technical support.*

The PC must be serviced in the United States or Canada. If outside the U.S. or Canada, you may be required to pay for shipping to the U.S. or Canada to receive service. This warranty applies to laptop and desktop PCs only.

Notebook PC rechargeable batteries have a 1-year limited warranty; they do not inherit the remaining warranty period of the HP product to which they're connected. As with all batteries, the maximum capacity of the battery will decrease with time or use. To determine whether your battery has had a warranted failure, you may be required to run an HP diagnostic test.

Getting help

You can get support your way, 24 x 7, via real-time chat, e-mail support, toll-free phone call, or HP Support Assistant on your PC to contact us or troubleshoot on your own. For chat or e-mail support, simply go to www.hp.com/go/totalcare. For phone support, call 1 (800) HP INVENT (1-800-474-6836).

* Please refer to warranty document included with computer for additional details regarding warranty and support coverage.

